

RoS Board

Agenda

Date: 13 June 2023

Venue: Meadowbank House, Edinburgh

Time: 1000-1545hrs

Apologies – Business Development Director (Head of Product Deputising)
Board Observer – Registration and Policy Director & Interim Accountable Officer

No	Time	Item	Presenter	Board Focus	Paper			
1.	1000	Introduction, apologies, and declaration of interests	Keeper	N/A	N/A			
2.	1000	Agenda items to be taken in Private	Keeper	N/A	RoSBrd2023/02/01			
3.	1030	Minutes of March 2023 Board	Keeper	N/A	RoSBrd2023/02/02			
4.		Action Log Review	Keeper	N/A	RoSBrd2023/02/03			
5.	1030	Open Board Discussion: - BPL Reflections	N/A	N/A	N/A			
	1130							
6.	-	BREAK						
	1140							
	STRATEGY SETTING							
7.	1140	Stretch Plan Discussion	Keeper Registration and Policy Director & Interim Accountable Officer Chief Data Officer	Bring specific expertise to discussions/ Provide an external perspective on RoS' work	RoSBrd2023/02/04			
8.	1240 - 1325	LUNCH						
	PERFORMANCE MONITORING							



			Keeper	Help develop			
9.	1325	High Value Contract Review	Corporate Director	proposals on strategy	RoSBrd2023/02/05		
			Head of IT Enablement				
		RoS Forecasting Accuracy:	Head of Business Intelligence				
40	1345	- Finances	& Analytic	Provide an external	RoSBrd2023/02/06		
10.		- Headcount - Performance	Registration and Policy Director & Interim	perspective on RoS' work			
		- Performance - Underpinning Activities	Accountable Officer	WOIK			
		1 0	Registration and Policy	Bring specific expertise			
	1405	Board Performance Monitoring - General - CSAT Performance Reporting	Director & Interim	to discussions/	RoSBrd2023/02/07 RoSBrd2023/02/08		
11.			Accountable Officer	Provide an external			
			Senior Benefits Analyst	perspective on RoS'			
			Head of Customer Experience	work			
			Head of Risk and Information	Bring Specific			
12.	1420	KRR Reporting by Exception	Governance Head of Enterprise Risk	Expertise/ Constructive challenge	RoSBrd2023/02/09		
			Management				
13.	1435	Audit and Diak Committee Undete	Non-Executive Director (ARC	Bring Specific	RoSBrd2023/02/10		
13.	1433	Audit and Risk Committee Update	Chair)	Expertise	R03D102023/02/10		
		ļ.	ANNUAL REPORTING				
	1450						
14.	- 1500	BREAK					
	1500		Communications Manager				
		Annual Report and Accounts	Head of External	Help develop			
15.	1500	Discussion	Communications and	proposals on strategy	RoSBrd2023/02/11		
			Engagement	37			
			Corporate Director	Provide an external			
16.	1515	Health & Safety Annual Report	Head of Procurement and	perspective on RoS'	RoSBrd2023/02/12		
			Estates	work			
17.	1530	Board Effectiveness Review Pulse Survey Proposal	Keeper	Bring specific expertise to discussions	RoSBrd2023/02/13		
	PAPERS FOR NOTING						



18.	1535	 Papers for Noting: Governance Risk Discussion Tracker EDI Mainstreaming Report SWP Update Income Review Project Report Annual Compensation Update & Fraud Reporting for 2022-23 Qdos/IR35 Update 	Keeper	Awareness	RoSBrd2023/02/14 RoSBrd2023/02/15 RoSBrd2023/02/16 RoSBrd2023/02/17 RoSBrd2023/02/18 RoSBrd2023/02/19
19.	1545	Items to be delegated to ARC	Keeper	N/A	Verbal
20.	1550	Board Observer Feedback	Registration and Policy Director & Interim Accountable Officer	N/A	Verbal
21.	1600	Close	Keeper	N/A	Verbal